Huddly

End of Sales and End of Life Announcement for Huddly Network Adapter

Description
As part of our ongoing effort to innovate and serve our customers' needs with the latest technology, we periodically assess our product portfolio and make adjustments based on market demands and technological evolution. After careful consideration, we have decided to announce the End of Sale (EOS) and End of Life (EOL) for the Huddly Network Adapter. This affects the Huddly L1 Kit with Network Adapter and the Huddly S1 Kit with Network Adapter.

End of Sale Date: 30.09.24
As of this date, the Huddly L1 Kit with Network Adapter and the Huddly S1 Kit with Network Adapter will no longer be available for purchase. We encourage our customers to order the Huddly L1 Kit with USB Adapter or the Huddly S1 Kit with USB Adapter as the replacement for the Huddly Network Adapter.

End of Life Date: 30.09.27
The EOL date marks the final phase in the product's life cycle. After this date, the Huddly Network Adapter will no longer receive driver updates or technical support. The Huddly L1 and Huddly S1 cameras will continue to receive software updates, despite the Network Adapter being replaced.

Support
Huddly is committed to supporting the Network Adapter throughout the product's warranty period. This includes technical support and driver updates to ensure your operations run smoothly during this period.

GTINs affected
The following products are affected by this announcement:

GTIN	Product Description
7090043790696	Huddly Network Adapter
7090043790672	Huddly L1 Kit with Network Adapter
7090043790764	Huddly S1 Kit with Network Adapter

Replacement products

The affected products are replaced by the following products:

GTIN	Product Description
7090043790979	Huddly USB Adapter with no accessories
7090043790948	Huddly L1 Kit with USB Adapter
7090043790993	Huddly S1 Kit with USB Adapter

The Huddly USB Adapter has all the features of the Huddly Network Adapter and in addition adds plug-and-play support for the Huddly L1 and S1 cameras.

Timeline

Milestone	Description	Date
Announcement	Huddly announces EOS and EOS of Huddly Network Adapter	04/30/2024
EOS	Last date for ordering Huddly L1 and S1 with Network Adapter	09/30/2024
EOL	Last date for support for Huddly L1 and S1 with Network Adapter	04/30/2027

Next Steps

If you have any Huddly Network Adapters in operation, please review your deployment and begin planning for your transition.

Contact Huddly Sales, sales@huddly.com, for assistance with planning your transition, exploring alternative solutions, and taking advantage of any available upgrade programs.

We understand that this announcement may bring about changes to your planning and operations. Please rest assured that we are here to support you throughout this transition and beyond. We appreciate your understanding and continued partnership.

For any additional questions, please feel free to contact Huddly Support at support@huddly.com